

# U.S. Army Materiel

*ESSENTIAL IN PEACE, INDISPENSABLE IN WAR*

## Command

Army Logistics

Enterprise

Integration

Office of the Deputy G-3 for Enterprise Integration, HQ AMC



## Problem Report Overview - Dennis Webb

Transition Workshop 28 May 2003



# Introduction

***Purpose:***

**To provide an overview of SSF Problem Reports**



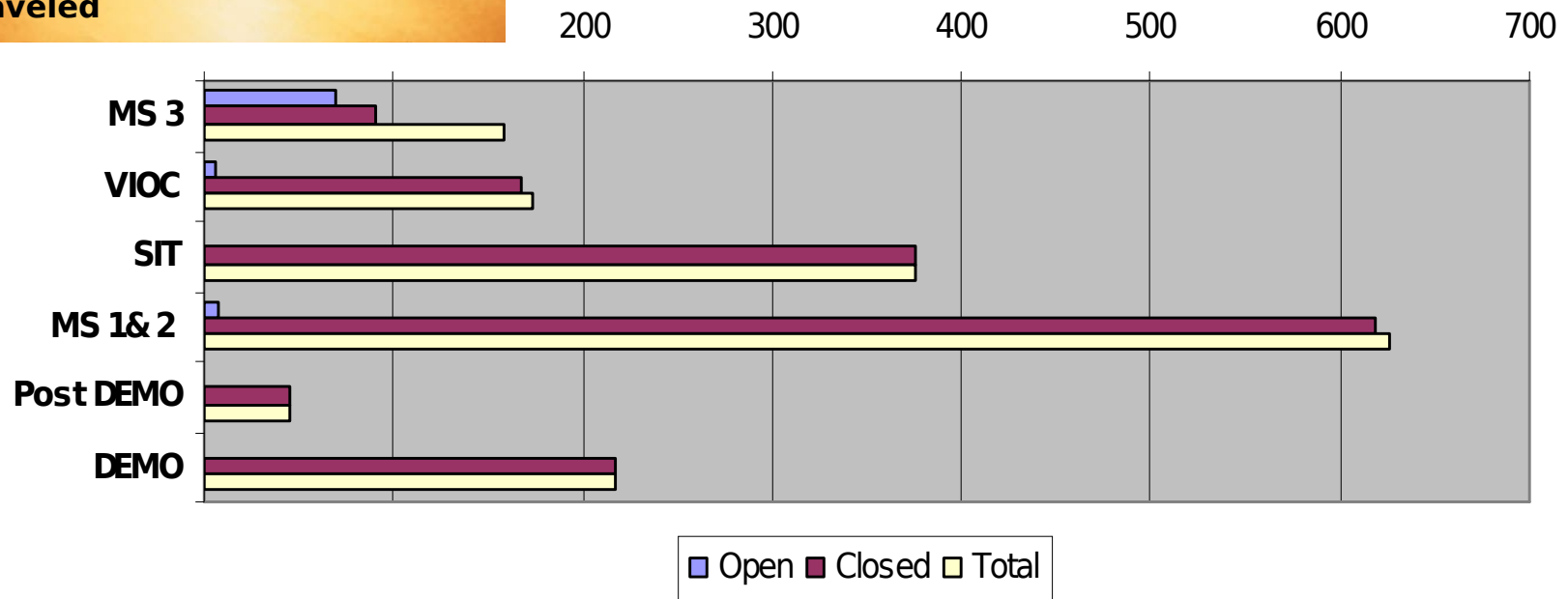
# Aggregate Single Stock Problem Reports



This is where we have been (1 M2)



**94.9%  
Closure  
Rate**



# MS 1 & 2 Problem Report

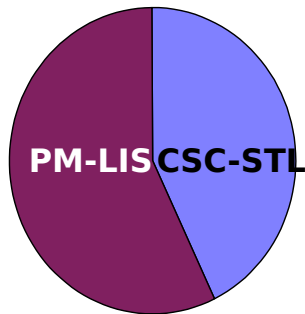
## Summary

MS 1&2 Problem Reports

Total Submitted  
673

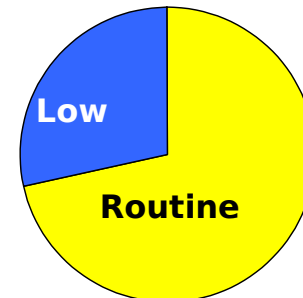
Closed 666  
Open

**By  
System**



Assigned To	Quantity
CSC-STL	3
PM-LIS	4
<b>Grand Totals:</b>	<b>7</b>

**By  
Priority**



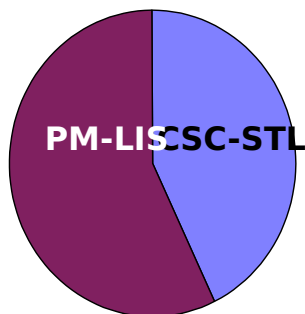
Priority	Quantity
1-Urgent	0
2-High	0
3-Routine	5
4-Low	2
<b>Grand Totals:</b>	<b>7</b>

**As of 22 May  
03**



# VIOC Problem Report Summary

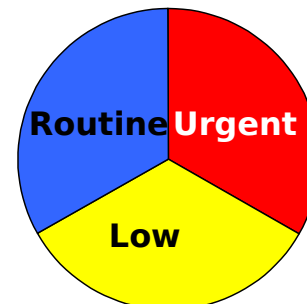
## By System



Assigned To	Quantity
CSC-STL	2
PMLIS	4
Grand Totals:	6

**VIOC Problem Reports**  
**Total Submitted**  
**173**  
**Closed** 167  
**Open** 6

## By Priority



Priority	Quantity
1-Emergency	0
2-Urgent	2
3-Routine	2
4-Low	2
Grand Totals	6

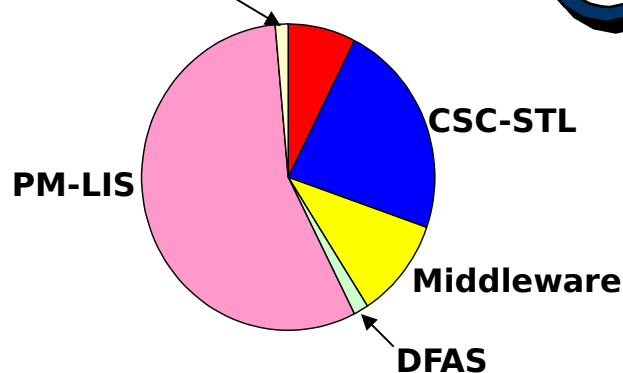
**As of 22 May**  
**03**



# MS 3 Problem Report Summary

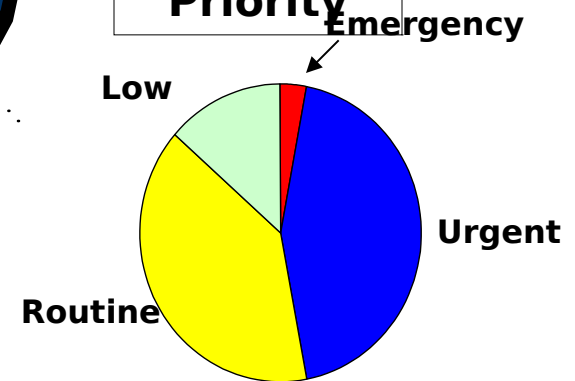
MS 3 Problem Reports  
Total Submitted  
159  
Closed 95  
Open 64

**By System**



Priority	Quantity
AMC G-3	4
CSC STL	13
Middleware	7
DFAS	1
PM-LIS	39
Grand Totals	64

**By Priority**



Priority	Quantity
1-Emergency	2
2-Urgent	29
3-Routine	24
4-Low	9
Grand Totals	64

As of 22 May  
03



# Problem Report Summary

- SSF PRs will continue to be accepted by the NOC through 31 July 03
- OPR's will work Priority 1 and 2 Problem Reports
  - ▶ **PM-LIS Priority 1 (1), Priority 2 (15)**, Priority 3-4 (31)
  - ▶ **CSC-STL Priority 1 (0), Priority 2 (10)**, Priority 3-4 (8)
  - ▶ **Middleware Priority 1 (1), Priority 2 (3)**, Priority 3-4 (3)
  - ▶ **DFAS Priority 1 (0), Priority 2 (0)**, Priority 3-4 (1)
  - ▶ **AMC G-3 Priority 1 (0), Priority 2 (3)**, Priority 3-4 (1)



# Problem Report Summary

**Problem Report updates will be provided by the following:**

- ▶ PM LIS – Sinclair Rowe
- ▶ Middleware – Ron Wildman
- ▶ CSC-StL – Robert Eufinger
- ▶ AMC G-3 – Jeff Bepko







# Backups

# SSF Problem Reports Waiting Validation

PR	Type	Originator	Open Date	PR Title	Priority	CDA	Fix Date	MACOM	Comments
3094	MS 3	Rhonda Veloz	2/21/2003	DFX Reversal Errors	2 - Urgent	CSC STL	21-May-03	AMC	Validator involved with LMP
3105	MS 3	Maria Roe	2/27/2003	Duplicate Logic for post-post documents in CCSS not present for GM, GK, GJ	2 - Urgent	CSC STL	29-Apr-03	AMC	Validator involved with LMP
3109	MS 3	A JAMES	3/3/2003	New Contingency Search Matrix	2 - Urgent	CSC STL	21-May-03	AMC	Validator involved with LMP
CA 02/04/653	MS 1 2	Gary Amundson	4/17/2002	Transfer of assets at SSF locations under LOG transfer	3 - Routine	CSC STL	30-Apr-03	AMC	Validation request sent to originator
CA 02/04/655	MS 1 2	Andy James	4/26/2002	Gateway is Routing Requisitions to both DAAS and RTP on the same Document Number	4 - Low	CSC STL	7-May-03	AMC	Validator involved with LMP
3128	MS 3	PBROWN	4/3/2003	ISB Unprocessed SARSS Record Report incorrect error message	4 - Low	DFASIN	20-May-03	FORSCOM	Validation request sent to originator
3097	MS 3	Clara Scaman	2/25/2003	Erroneous DZH Balances from Middleware	2 - Urgent	MIDDLEWARE	11-Apr-03	AMC	Validator working possible issues with MW
3032	MS 3	Andy James	12/12/2002	BSS Transactions being misrouted	2 - Urgent	PM LIS	28-Apr-03	AMC	Validator involved with LMP
3096	MS 3	Elaine King	2/24/2003	Request with denials	2 - Urgent	PM LIS	28-Apr-03	TRADOC	Validation request sent to originator
1149	VIOC	CW2 John Beck	09/18/2002	Sarss-1 to Sarss2C/B Reconciliation Inconsistancies	3 - Routine	PM LIS	15-Apr-03	FORSCOM	Validation request sent to originator
3046	MS 3	Rich Myers	12/30/2002	Intra Division Tactical Referrals Released from the SOS	3 - Routine	PM LIS	20-Feb-03	FORSCOM	Most Divisions/ 2AD systems are deployed to SWA
3060	MS 3	Elaine King	1/21/2003	Reporting Excess of Condition Code P items	3 - Routine	PM LIS	28-Apr-03	TRADOC	Validation request sent to originator
3068	MS 3	MSG Hallmark (A16)	1/28/2003	MWF Inquiry Error	3 - Routine	PM LIS	28-Apr-03	NGB	Validation request sent to originator
3073	MS 3	Elaine King	2/5/2003	AC1s generated by systems	3 - Routine	PM LIS	28-Apr-03	TRADOC	Validation request sent to originator
3075	MS 3	Rayan	2/7/2003	SARSS1 AE1 status created after a BA status is receive for the quantity.	3 - Routine	PM LIS	28-Apr-03	FORSCOM	Validation request sent to originator
1134	VIOC	Michael Reed	09/05/2002	Recon Re-obligating Local Purchase	4 - Low	PM LIS	28-Apr-03	TRADOC FORSCOM	Validation request sent to originator
1150	VIOC	Patti Brown	09/19/2002	MW Passing AE BM \$\$ to ISB on Retrograde	4 - Low	PM LIS	28-Apr-03	FORSCOM	Ms Brown found 1 transaction after latest fix. Researching
3049	MS 3	Beck	1/6/2003	STAN Demand Sat. Errors	4 - Low	PM LIS	28-Apr-03	FORSCOM	Validator needs a full month of SARSS-1 data prior to running process

